

## Quality Policy

**Elite Valve Services** is committed to consolidate its position as a valuable partner for its customers, through quality services, continuous improvement of product quality and process efficiency.

In order to obtain customers confidence that planned product quality is achieved,

Elite Valve Services Management established the following strategic objectives:

- maintaining customers confidence at highest level and increase customer satisfaction;
- regarding quality of products provided;
- increase the productivity and reducing costs of poor quality;
- opening new opportunities by implementation of new technologies and equipment in production;
- increase personnel competence by training, awareness and evaluation.

To achieve these objectives, we established the strategy below:

- implementing QMS in compliance with ISO 9001;
- deployment of quality responsibility toward the bottom of the organization;
- better communication on quality, both internal and external;
- increase awareness on main quality problems at the shop floor level;
- periodical evaluation of employees' performance, employees' satisfaction and establishment of needed actions.



The entire management team of Elite Valve Services is fully committed in meeting customer as well as statutory and regulatory requirements and in continuous improvement of QMS and its effectiveness.

For the coordination of QMS implementation and follow-up of objectives, achievement is appointed by the Management Representative, with needed authority to ensure that processes needed for the QMS are established, implemented, maintained and reported to top management on the performance of the QMS and any need for improvements identified.

Requirements of an integrated system manual and associated documents are mandatory for all Elite Valve Services personnel. Managers of all departments are responsible for implementing QMS documentation requirements by planning, performing control and improving all activities based on approved documents.

N.HIBBERT	Director	25-10-2025
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Signed

Date

